## HITACHI <br> Inspire the Next



Exceptional safeguard against Power Disruption

## $\int$ About Hitachi Hi-Rel Power Electronics

Hitachi Hi-Rel recognized as a pioneer in power electronics \& having more than 3 decades experience in UPS design \& manufacturing. A leading manufacturer of UPS and has state-of-the art manufacturing facility at Sanand near Ahmedabad in Gujarat, India. Helping a wide array of industries and organizations to meet their
escalating demand through low polluting, innovative and reliable Power Solutions for UPS product. Hitachi Hi-Rel garnered a significant level of trust in Industries and continues to offer world class UPS solutions, value added services and customized solutions.

## A About i6et Industrial Monolithic UPS System

i6et industrial monolithic UPS has IGBT based rectifier \& inverter with inbuilt isolation transformer, bidirectional static switch. This offers true online double conversion power technology (VFI SS 11 - voltage and frequency independent in accordance with IEC 62040$3)$.

It has compatibility with SMFB, VRLA, Lead acid, NiCD, Lithium-ion batteries and has all kind of configuration options such as Capacity Enhancement
(CE), Parallel ( $\mathrm{N}+1$ ) and/or dual-bus ( $\mathrm{N}+\mathrm{N}$ ) applications to provide the ultimate solution.

It has a relatively simple topology which offers an excellent value for money solution for critical industrial processes. It is normally regarded as the ultimate solution to power problems by providing both uninterrupted power backup and power conditioning. It protects the load from all AC utility supply anomalies i.e. Blackouts, Brownouts, Surges, Spikes, Dips, Harmonics etc.

Manual Bypass Switch

"Monolithic" - it used to describe a system that is made up of single sub-systems (Rectifier, Battery charger, Inverter, Isolation transformer, Bi-Directional static switch etc.) with no intrinsic multiple modules. Monolithic UPS have less number of components, which increases the reliability and reduce the mean
time between failures (MTBF) that ultimately beneficial to user.

This design highly used to provide power protection for critical loads or precarious processes in parallel or dualbus systems configurations.

## $\int$ Key Highlights

## Improves Grid healthiness (IGBT RECTIFIER)

With integrated PFC (IGBT rectifier technology), the harmonic distortion on the input line significantly reduced (THDi $<3 \%$ ) and achieve input power factor near to unity (upto 0.99).

It is highly compatible with upstream without any additional filtering or over sizing.

## Galvanic Isolation Transformer (Inbuilt)

Double wound isolation transformer at the inverter output as part of the inverter circuit inside the UPS cabinet, provide galvanic isolation between the load and the battery with improved versatility in system configuration, allowing:

- Better load protection from DC/Battery problems
- Flexibility for common/independent input supply
- Bypass line protected against DC bus fault
- Better fault handling capacity between phase and neutral on load side


## Cater High Starting In-rush

- Specially designed overload capacity which can smoothly support 6 to 8 times Direct-On-Line (DOL) starting torque requirement of motor.
- Avoid oversizing of UPS capacity.
- Reduce CAPEX.


## Low Footprint \& High Efficiency with In-Built Transformer UPS

Low footprint UPS with In-Built isolation transformer is the rarest combination, where Hitachi can serve at $2.35 \mathrm{~m}^{2}$ for 600 kVA floor space and up to $94 \%$ overall efficiency considering in-built transformer losses.

## Manual Bypass Operation with inter-locking facility

Manual bypass operation is make before break >> 0 msec break during transfer from inverter to bypass. This operation is provided with mechanical and electrical interlock to avoid the misoperation.


## Power Reliability

Hitachi dealt with different type of power problems and provided solutions for mission critical process applications. Hitachi UPS offers user-friendly solutions that can be adapted to any system structure and multilevel complexity \& provide power without interruptions. This is achieved by precise design, redundant elements, eliminating common failure points. All the internal processes, parameters are controlled \& supervised by digital signal processor (DSP).

## Battery Bank Safety

- Hitachi UPS features are designed to get maximum battery life with safety.
- DC MCCB with Under voltage (UV) protection, provided in separate junction Box for fire safety and isolation purpose.
- Ripple current is controlled to ultra-low limit as battery is not directly connected to DC Bus.
- Battery is continuously monitored and automatically select desired charging mode.
- Hitachi UPS is having In-built Battery Management System (BMS). Which offers key features like auto battery test, weak battery bank detection. Battery deep discharge, battery over charge etc.
- Timer based boost charge facility available to equalize battery voltage during maintenance.

Flexibility \& Scalability (Solution upto 4.8 MVA)

Expand as you need without taking a shutdown multiple UPS units can be added to enhance the UPS rating. This will ensure uninterrupted operations and continuous power to all your sensitive loads.


- Up to 8 UPS Systems can be configured as a parallel redundant system
- Provision to expand UPS units for future expansion at marginal cost and smaller dimensions
- $\mathrm{N}+1$ redundancy can be achieved without external system static switch
- Maintenance of any individual unit / units without affecting the running load
- Configurable for dual input / output


## User-friendly Operation -

 For Touch Screen - ( Optional )Conventional design of fault diagnostics units, LED mimic, membrane switches are replaced by latest multi-coloured touch screen display, which also support multi-language selection.

7" Touch Screen LCD Display interface offers more ergonomic operation. It projects the real time status, RMS metering, alarms and faults of all sections. There is no need to have separate fault diagnostic unit. It also has remote monitoring facility and embedded event logger up to 999 events stamping with date \& time.

## Hot System Expansion

UPS panels can be added on line to existing system without taking shutdown or transferring load to bypass. This ensures maximum availability of power to load, even during maintenance and system expansion.


## Simplified Maintenance

- An advanced diagnostic system - helps the user to locate the exact fault and remedy for the problem.
- Front access for sub-assembly, cards and fans to reduce Mean Time to Repair (MTTR).
- Hessel free Data import/export through USB.


## Key Features

- Hitachi serves solution up to 4.8 MVA
- Advanced Dual core 32 Bit Floating DSP and CAN bus architecture
- Insensitive to input phase sequence
- Protection against Input surge voltage
- Unity Input power factor
- Wide input voltage and frequency range
- Compatible with generator set
- Temperature compensated battery charging
- Intelligent BMS (Battery Management System)
- Space Vector Modulation (SVM) technology
- Integrated galvanic isolation transformer
- Protection against dead short circuit, overload \& overcharging
- Auto transfer re-transfer facility with bi-directional Static switch
- Manual bypass switch (MBS) with Inter-lock facility
- 7" TFT - Touch screen display with online status of UPS operation
- Parallel / N+1 redundancy / capacity enhancement (upto 8 units)
- $100 \%$ regeneration in AC mode \& optional in battery mode
- Low footprint
- G3 conformal coating for all PCB's


## Long Life Components

Frequent replacement of components are costly and recurring in terms of cost of the parts as well as charges payable to the personnel for the job. It will also call for a system shutdown leading to production losses. Hitachi UPS systems are built with long life components and by planning the replacements it is possible to reduce the down time costs. The fan and capacitors are also long life parts that need replacement at very long intervals. The fuses need to be changed at the time of battery replacement. All these features contribute to substantial reduction in maintenance costs.


## $\triangle$ Benefits

- Protects critical machineries against grid power issues
- Lower input power requirement
- Require low floor space for installation
- Suitable for floated or grounded neutral load
- User-friendly access expandability
- Battery bank safety
- Resilience for longer time
- Reduce system downtime
- Increase productivity

| Low Maintenance Cost due to Longer Life Components |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Lifetime of UPS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Item | Life | $\begin{gathered} 1 \\ \mathrm{yrs} \end{gathered}$ | $\begin{gathered} 2 \\ \mathrm{yrs} \end{gathered}$ | $\begin{gathered} 3 \\ \mathrm{yrs} \end{gathered}$ | $\begin{gathered} 4 \\ \mathrm{yrs} \end{gathered}$ | $\begin{gathered} 5 \\ \text { yrs } \end{gathered}$ | $\begin{gathered} 6 \\ \mathrm{yrs} \end{gathered}$ | $\begin{gathered} 7 \\ \mathrm{yrs} \end{gathered}$ | $\begin{gathered} 8 \\ \mathrm{yrs} \end{gathered}$ | $\begin{gathered} 9 \\ \text { yrs } \end{gathered}$ | $\begin{gathered} 10 \\ \text { yrs } \end{gathered}$ | $\begin{gathered} 11 \\ \mathrm{yrs} \end{gathered}$ | $\begin{gathered} 12 \\ \text { yrs } \end{gathered}$ | $\begin{gathered} 13 \\ \text { yrs } \end{gathered}$ | $\begin{gathered} 14 \\ \text { yrs } \end{gathered}$ | $\begin{aligned} & 15 \\ & \text { yrs } \end{aligned}$ |
| Relay, Timer etc. | 15 yrs |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| AI Electrolytic Capacitor | 8 yrs |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Control Power Source Unit | 15 yrs |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Colling Fans | 5 yrs |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Memory Backup Battery | 5 yrs |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Fuse ( Main Circuit, Aux. Circuit) | 8 yrs |  |  |  |  |  |  |  | $\checkmark$ |  |  |  |  |  |  |  |

## / Touch Screen Display



## $\square$ Remote communications (Optional)

## Option-1: SNMP / Web-based monitoring

The UPS can be connected to a Local Area Network via the in-built SNMP card. A monitoring device on the customer's LAN makes it possible to constantly monitor the performance and parameters of the entire system.

Option-2: IoT Facility


| Metering |  |
| :---: | :---: |
| Current | Frequency |
| Mains input | Mains input |
| Battery charge/discharge | Inverter |
| Inverter | Bypass |
| Bypass | Output |
| Output | Power |
| Voltage | Load kVA |
| Mains input | Load kW |
| Battery charge/discharge | Load PF |
| Inverter | UPS kVA |
| Bypass | UPS kW |
| Output | UPS PF |
| Major Alarms |  |
| Mains | DC |
| Mains Fail | Over Voltage |
| Under Voltage | Inverter |
| Over Voltage | Under Voltage |
| Frequency out of band | Over Voltage |
| Out of phase | Overload |
| Static Switch | Overload trip |
| Load on Bypass | IGBT Limb trip |
| No sync | Over Temperature |
| SSW error | Battery |
| Bypass | Over Voltage |
| Under Voltage | Low Voltage |
| Over Voltage | End of Discharge |
| Frequency out of band | Discharging |
| LED Indication |  |
| Mains Input | Inverter Operation |
| Bypass Input | Load on Inverter |
| Rectifier Operation | Load on Bypass |
| Booster Operation | Synchronization |
| Charger Operation | Common Alarm |

## Monitoring UPS health remotely over the internet

- Remote diagnosis
- Generate warning and alerts
- Uptime improvement
- Provide data for failure analysis
- Secure online tool for live UPS \& battery health monitoring
- Numerical and graphical data presentation
- Report generation
- Notification of alerts through SMS/Email/Web App
- Data record retention



## / Technical Specifications

| Nominal power [kVA] | 600 | 500 | 400 | 300 | 250 | 200 | 160 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Active power [kW] @ $30^{\circ} \mathrm{C}$ | 600 | 500 | 400 | 300 | 250 | 200 | 160 |
| Active power [kW] @ 40 ${ }^{\circ} \mathrm{C}$ | 540 | 450 | 360 | 270 | 225 | 180 | 144 |
| Flexibility \& Scalability | Up to 8 Units (In PR, CE, N+1, Eco Mode Configration) |  |  |  |  |  |  |
| UPS Topology | Active front end IGBT rectifier \& IGBT inverter |  |  |  |  |  |  |
| Advance control hardware | Advanced dual core 32 bit floating DSP and CAN bus architecture |  |  |  |  |  |  |
| INPUT |  |  |  |  |  |  |  |
| Rated voltage [V] | 380 / 400 / 415 V AC, 3P 3W |  |  |  |  |  |  |
| Voltage tolerance [V] | $400 \pm 20 \%$ @ full load 1 |  |  |  |  |  |  |
| Frequency [Hz] | $50 \mathrm{~Hz} \pm 12 \%$ (60Hz optional) |  |  |  |  |  |  |
| Power factor | >0.99 |  |  |  |  |  |  |
| Harmonic current distortion [THDi] | <3\% |  |  |  |  |  |  |
| Soft start | 0-100\% in 120 sec . (selectable) |  |  |  |  |  |  |
| BATTERIES |  |  |  |  |  |  |  |
| Votage Range | 399 to 621V DC |  |  |  |  |  |  |
| Type | Suitable for SMFB / VRLA / Ni-Cd / LAT Battery / Li-lon Battery |  |  |  |  |  |  |
| Charger Type | Automatic float cum boost type (In line with battery type) |  |  |  |  |  |  |
| BATTERY SAFETY |  |  |  |  |  |  |  |
| DC MCCB for Battery Bank | Availble with under voltage (UV) trip facility |  |  |  |  |  |  |
| Temperature compensation at float | Battery manufacturer's recommendation: $-18 \mathrm{mV} /{ }^{\circ} \mathrm{C} / 12 \mathrm{~V}$ unit (reference at $25^{\circ} \mathrm{C}$ ) |  |  |  |  |  |  |
| OUTPUT |  |  |  |  |  |  |  |
| Rated voltage [V] | 380 / 400 / 415 V AC 3P + N (selectable) |  |  |  |  |  |  |
| Output termination | $3 \mathrm{P}+\mathrm{N}, 4 \mathrm{~W}$ |  |  |  |  |  |  |
| Static regulation | $\pm 1 \%$ |  |  |  |  |  |  |
| Dynamic response | $\pm 5 \%$ in 10 msec |  |  |  |  |  |  |
| Voltage distortion [THDv] | <1\% with linear load; <3\% with non-linear load |  |  |  |  |  |  |
| Crest factor [lpeack/lrms] | 3:1 |  |  |  |  |  |  |
| Frequency stability on battery | 0.1\% |  |  |  |  |  |  |
| Nominal Frequency | 50 Hz ( 60 Hz optional) |  |  |  |  |  |  |
| Overload capacity @ $40^{\circ} \mathrm{C}$ temperature | $250 \%$ for $100 \mathrm{msec} ; 200 \%$ for 7 sec ; 150\% for 1 min.; $125 \%$ for $10 \mathrm{~min} . ; 110 \%$ for 60 min . |  |  |  |  |  |  |
| Galvanic Isolation Transformer | Integrated double wound, Zig-Zag galvanic isolation transformer (in-built) |  |  |  |  |  |  |
| Double conversion efficiency | up to 94\% (with isolation transformer losses) |  |  |  |  |  |  |
| Inbuilt Special Protections | Insensitive to input phase sequence; Input surge protection; Dead short circuit protection |  |  |  |  |  |  |
| Loading capability | 100\% Unbalanced load; Regenerative load; Leading and lagging power factor |  |  |  |  |  |  |
| Emergency Power Off (EPO) | Available |  |  |  |  |  |  |
| Manual Bypass Switch (MBS) | Make before break type switch with inter-lock facility |  |  |  |  |  |  |
| OVERALL SPECIFICATIONS |  |  |  |  |  |  |  |
| Weight [kg] | 3500 kg | 000 kg | 2500 kg | 200 kg | 1900 kg | 700 kg | 1600 kg |
| Dimensions (HxWxD) [mm] |  |  |  |  |  |  |  |
| Ambient temperature for UPS Panel | $0^{\circ} \mathrm{C}$ to $40^{\circ} \mathrm{C}$ |  |  |  |  |  |  |
| Recommended temperature for Battery | $20^{\circ} \mathrm{C}$ to $25^{\circ} \mathrm{C}$ |  |  |  |  |  |  |
| Relative humidity | 95\% non-condensing |  |  |  |  |  |  |
| Altitude | 1000 meter from MSL (higher altitude design on request) |  |  |  |  |  |  |
| Display | 7" Multi-colored touch screen LCD with multi-langauge selection (optional) |  |  |  |  |  |  |
| Communications + Remote signaling | Modbus (RS485) + 6 nos dry contacts (field configurable) |  |  |  |  |  |  |
| Colour | Black grey RAL 7021 |  |  |  |  |  |  |
| Noise level at 1 m [dBA] | $<70 \mathrm{dBA}$ |  |  |  |  |  |  |
| IP rating | IP20 (higher IP on request) |  |  |  |  |  |  |
| PCB cards protection | G3 conformal coating |  |  |  |  |  |  |
| Vantilation | Forced air cooling |  |  |  |  |  |  |
| Cable Entry | Bottom (top entry optional) |  |  |  |  |  |  |
| Moving the UPS | Pallet jack |  |  |  |  |  |  |
| Standards | Safety IEC 62040-1; EMC \& RFI IEC 62040-2; Testing / Classification in accordance with IEC 62040-3; IP Protection IEC 60529 |  |  |  |  |  |  |

*For wider tolerance conditions apply.

## $\square$ Options

- Input isolation transformer
- Earth fault detection
- Ambient temperature $50^{\circ} \mathrm{C}$
- Bypass Panel : Servo Voltage Stabilizer (SCVS)
- Additional 6 nos potential free contacts
- TCP IP, Profibus \& SNMP
- Closed enclosure for Battery bank
- Customized UPS cabinet colour


## / <br> Technical Specifications

| Nominal power [kVA] | 120 | 100 | 80 | 60 | 40 | 30 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Active power [kW] @ $40^{\circ} \mathrm{C}$ | 108 | 90 | 72 | 54 | 36 | 27 |
| Flexibility \& Scalability | Up to 8 units (In PR, CE, N+1, Eco mode configration) |  |  |  |  |  |
| UPS Topology | Active front end IGBT rectifier \& IGBT inverter |  |  |  |  |  |
| Advance control hardware | Advanced dual core 32 bit floating DSP and CAN bus architecture |  |  |  |  |  |
| INPUT |  |  |  |  |  |  |
| Rated voltage [V] | 380 / 400 / 415 V AC, 3P 3W |  |  |  |  |  |
| Voltage tolerance [V] | $400 \pm 20 \%$ @ full load1 |  |  |  |  |  |
| Frequency [Hz] | $50 \mathrm{~Hz} \pm 12 \%$ (60Hz Optional) |  |  |  |  |  |
| Power factor | >0.99 |  |  |  |  |  |
| Harmonic current distortion [THDi] | <3\% |  |  |  |  |  |
| Soft start | $0-100 \%$ in 120 sec. (selectable) |  |  |  |  |  |
| BATTERIES |  |  |  |  |  |  |
| Votage Range | 399 to 621V DC |  |  |  |  |  |
| Type | Suitable for SMFB / VRLA / Ni-Cd / LAT Battery / Li-lon Battery |  |  |  |  |  |
| Charger Type | Automatic float cum boost type (In line with battery type) |  |  |  |  |  |
| BATTERY SAFETY |  |  |  |  |  |  |
| DC MCCB for Battery Bank | Availble with under voltage (UV) trip facility |  |  |  |  |  |
| Temperature compensation at float | Battery manufacturer's recommendation: $-18 \mathrm{mV} /{ }^{\circ} \mathrm{C} / 12 \mathrm{~V}$ unit (reference at $25^{\circ} \mathrm{C}$ ) |  |  |  |  |  |
| OUTPUT |  |  |  |  |  |  |
| Rated voltage [V] | 380 / 400 / 415 V AC 3P + N (selectable) |  |  |  |  |  |
| Output termination | $3 \mathrm{P}+\mathrm{N}, 4 \mathrm{~W}$ |  |  |  |  |  |
| Static regulation | $\pm 1 \%$ |  |  |  |  |  |
| Dynamic response | $\pm 5 \%$ in 10 msec |  |  |  |  |  |
| Voltage distortion [THDv] | $<1 \%$ with linear load; <3\% with non-linear load |  |  |  |  |  |
| Crest factor [lpeack/lrms] | 3:1 |  |  |  |  |  |
| Frequency stability on battery | 0.1\% |  |  |  |  |  |
| Nominal Frequency | 50 Hz ( 60 Hz optional) |  |  |  |  |  |
| Overload capacity @ $40^{\circ} \mathrm{C}$ temperature | 150\% for 1 min.; 125\% for $10 \mathrm{~min} . ; 110 \%$ for 60 min . |  |  |  |  |  |
| Galvanic Isolation Transformer | Integrated double wound, Zig-Zag galvanic isolation transformer (in-built) |  |  |  |  |  |
| Double conversion efficiency | Input surge protection; Dead short circuit protection |  |  |  |  |  |
| Inbuilt Special Protections | Insensitive to input phase sequence; Input surge protection; Dead short circuit protection |  |  |  |  |  |
| Loading capability | 100\% Unbalanced load; Regenerative load; Leading and lagging power factor |  |  |  |  |  |
| Manual Bypass Switch (MBS) | Make before break type switch with inter-lock facility |  |  |  |  |  |
| OVERALL SPECIFICATIONS |  |  |  |  |  |  |
| Ambient temperature for UPS Panel | $0^{\circ} \mathrm{C}$ to $40^{\circ} \mathrm{C}$ |  |  |  |  |  |
| Recommended temperature for Battery | $20^{\circ} \mathrm{C}$ to $25^{\circ} \mathrm{C}$ |  |  |  |  |  |
| Relative humidity | 95\% non-condensing |  |  |  |  |  |
| Altitude | 1000 meter from MSL (higher altitude design on request) |  |  |  |  |  |
| Display | LCD Display with LED mimic |  |  |  |  |  |
| Communications + Remote signaling | Modbus (RS485) + 6 nos dry contacts (field configurable) |  |  |  |  |  |
| Colour | Black grey RAL 7021 |  |  |  |  |  |
| Noise level at 1 m [dBA] | $<70 \mathrm{dBA}$ |  |  |  |  |  |
| IP rating | IP20 (higher IP on request) |  |  |  |  |  |
| PCB cards protection | G3 conformal coating |  |  |  |  |  |
| Vantilation | Forced air cooling |  |  |  |  |  |
| Cable Entry | Bottom (top entry optional) |  |  |  |  |  |
| Moving the UPS | Pallet jack |  |  |  |  |  |
| Standards | Safety IEC 62040-1; EMC \& RFI IEC 62040-2; Testing / Classification in accordance with IEC 62040-3; IP Protection IEC 60529 |  |  |  |  |  |

*For wider tolerance conditions apply.

## $\nearrow$ Options

- Input isolation transformer
- Earth fault detection
- Ambient temperature $50^{\circ} \mathrm{C}$
- Bypass Panel : Servo Voltage Stabilizer (SCVS)
- Additional 6 nos potential free contacts
- TCP IP, Profibus \& SNMP
- Closed enclosure for Battery bank
- Customized UPS cabinet colour


## Serving entire gamut of Industries

We have rich experience in supplying power electronics products for mission critical applications in various industries for critical data processing applications and back-up technology for demanding applications.


Plastic

- Extruder Machine
- Injection Moulding Machine
- Blow moulding Machine
- Pipe Extrusion Machine
- TAP Plants


Automobile \& Ancillaries

- CNC - VMC - HMC Machine
- Drilling \& Grinding Machine
- Robotics \& Automation


Glass \& Ceramic

- Kiln Machine
- Robotics
- Sizing \& Policing Machine


Packaging \& Printing

- Multi-Layer Printing Machine
- Packaging Machine
- Digital Printing Machine


Food and Beverages

- Compressor
- HVAC
- Packing


Pharma \& Healthcare

- Formulation / API Process Machinery
- Laminar Air Flow (LAF)
- Air Handling Units (AHU)
- Lab Equipment


Textile

- Yarn Machine (Warping Process)
- Knitting Machine
- BOPP, PPE
- Embroidery Machine


FMCG

- Robotics \& Automation
- Packaging Line


Data Centers
and many more...

## Customer Support

"Have peace of mind with Hitachi Hi-Rel flexible and nimble footed, 24 X 7 service"

## Hitachi Hi-Rel service program includes:

On Site Installation, Supervision and Commissioning

- Provides comprehensive check at user site to ensure trouble free installation of product
- Our technical experts give recommendations to the site engineer or electrical contractor and supervise the UPS installation before load power-up
- Offers commissioning services along with site acceptance
 test report


## Training

- On site training for safe \& efficient operation of equipment
- Training at factory (optional)
- Course-1 : Operation, System Principle, Hands on Training, Predictive and Preventive Maintenance - 3 days training
- Course-2 : Predictive and Preventive Maintenance, Hardware, Settings, UPS System Panel \& Batteries Troubleshooting \& Repair Services
 - 5 days training

Preventive Maintenance Services (AMC, CMAC \& Extended warranty)

- Ensures safe and reliable operation
- Contracts includes cleaning, measurements of various parameters, calibrations, functional tests, event log and power quality analysis, battery health check, hardware and software upgrades supported by Field Service Report.
- Maintenance plan is one of the most cost-effective actions that can preserve initial investment and ensures business continuity.

- Ensure optimal performance and to protect critical application from potential downtime.

Break Down Maintenance \& EMERGENCY CALL

- In the event of an emergency call, our service expert, located as close to your site as possible, guarantees a quick intervention time with the help of $24 \times 7-365$ days.
- With the help of powerful diagnostics software, quick troubleshooting is possible by a service expert, which guarantees a short MTTR (Mean Time to Repair).
- Corrective actions are performed (Part replacement, adjustments and upgrades of software's etc.)

- Helpline number for service support - (080) 61120800


## $\square$ <br> Worldwide Presence



## / <br> Pan India Presence



## Contact us

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